

Monitoring (real time, 24/7) – Telecommunications

Yurika's telecommunication business offers customers access to monitoring technology and IT service management functions 24 hours a day, 7 days a week. This includes the logging of incident and service requests direct to our Queensland-based team of network professionals.

Yurika provides customers access to a performance portal which provides essential information about network links, as well as a real-time, self-service view of network data performance, usage and many other key metrics.

Communications Network Operations Centres (CNOC) are based in Rockhampton and Townsville, and manage the entire network. The CNOCs proactively monitor performance and alarms, and provide a first response for any service-related issues 24 hours a day, 7 days a week.



For more information, please contact us at yurika.com.au or phone 1300 792 611.

**Our staff are based in
Brisbane, Melbourne, Sydney,
Hobart, Townsville, Cairns and Rockhampton.**

ENERGY | INFRASTRUCTURE | METERING | TELECOMMUNICATIONS

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