

## High speed video link gives fast medical remote access

### The Client

Our client is an organisation that delivers a range of hospital and health services. These include hospital inpatient and emergency services, community and mental health services, aged care services and health promotion programs.

### The Challenge

Yurika's task was to urgently provide our client with infrastructure to enable video linkups between a large hospital and community health centres in regional and remote areas during the COVID-19 pandemic.

The project commenced as the coronavirus pandemic was evolving, creating a situation of many unknowns for our client and our business. To enable the ongoing provision

of health services, we needed to move quickly to establish video links spanning a large geographical area while adapting to the changing work and safety restrictions set by Government health officials.

### The Solution

To meet the client's brief, we delivered two 1000 Mb E-Line services from the hospital to two local community health sites, enabling fast and reliable video conferencing between the sites.

To fast track the project and comply with increasing COVID-19 restrictions, we deployed one of our closely located teams to work on the project. The team worked tirelessly to develop the designs, secure approvals and build and commission the infrastructure in record time.



With ever-changing work and travel restrictions, our team met daily to agree new ways to get the job done and ensure everyone involved understood and complied with government restrictions.

With health and wellbeing paramount, our team and contractors were regularly updated on the latest safety protocols and provided with the correct protection equipment to minimise any risk of virus transmission.

### **The Outcome**

Health professionals, other front-line staff and patients who live and work in regional and remote locations can now video conference with medical experts, ensuring they are not disadvantaged due to their location.

The benefit is twofold. Firstly, people don't need to travel extensively to access expert medical treatment and, secondly, the health system is able to spread resources rather than possibly overwhelm a major hospital that may need to reserve capacity during the pandemic.

Yurika complied with all safety regulations and restrictions and, despite the added complexity of the health restrictions, reported no safety incidents or COVID-19 outbreaks. The client was delighted with how fast the service was completed and made operational.

**For more information, please contact us at [yurika.com.au](http://yurika.com.au) or phone 1300 792 611.**

**Our staff are based in  
Brisbane, Melbourne, Sydney,  
Hobart, Townsville, Cairns and Rockhampton.**

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