

yurika!

Telecommunications



We are yurika

Part of Energy Queensland



Scan to watch our **We are Yurika** video

Who we are

Yurika is part of Energy Queensland — the largest, 100% government-owned electricity company in Australia. With a solid pipeline of work, we manage some of the most significant energy and renewable projects across the country. Through our rapidly growing national footprint, our teams span everything from electricity networks to solar, wind and battery projects, metering, EV charging and the supply of electrical infrastructure products.

Yurika operates Australia-wide as a trusted provider of high quality and cost effective electrical and communication infrastructure solutions. We have a proven track record of delivering on time and to budget. Drawing on our experience and expertise in the energy and telecommunications industries, our specialist products and services are focused on modern solutions tailored to individual customer needs.

Our range of telco technologies includes:

INTERNET

DARK FIBRE

RADIO | MICROWAVE (INC FIXED WIRELESS)

NBN®

ENTERPRISE ETHERNET | ELINE

SATELLITE

IoT AND SMART PLACE SOLUTIONS



Business internet

High-speed access to your cloud, networks and data — no matter where your business is located.

We deliver the performance and reliability needed to thrive in today's digital landscape. Providing you access to one of Queensland's largest business-grade networks and connectivity partners, we offer business internet solutions in more places than ever before, giving you the power to connect with metro, rural and remote Australia.

Offering flexibility of options, we'll design a solution to support your location, bandwidth requirements, current coverage and budget utilising fibre optics cables, radio / microwave, fixed wireless, 3G or 4G wireless, or nbn based services. We support your growing business with an around the clock, Queensland-based technical team.

- dedicated access that interconnects to Tier-1 national internet backbone networks
- unlimited data plan
- 1Mbps to 10 Gbps on a single service
- flexible nbn technologies: Enterprise Ethernet, FTTP, FTTN, FTTB, FTTC, and hybrid-fibre coaxial (HFC) services
- access to our reporting portal
- 99.5% availability and commercial SLAs
- 24/7 customer support provided by our Service Operations Centre
- 24/7 network management and monitoring
- static or BGP routing options with transparent access to upstream DNS services

nbn® Smart Places

Connecting smart infrastructure and connected devices to create 'Smart Places'.

As the planning and development of smart cities increases, you can start to see the benefits of smart, connected devices. nbn Smart Places brings the power of the nbn network to spaces beyond the inside of our homes and offices, enabling the extension of the nbn fibre network to a range of eligible non-premises locations such as traffic lights, CCTV, smart poles, digital billboards and public Wi-Fi. It helps to streamline organisation operations and improve the quality of service provided to customers and communities.

nbn Smart Places is an ethernet based Layer 2 fibre product, meaning it avoids public internet by travelling on a private connection to each remote site, so your vital company data remains secure. It is designed to enable wide-scale non-premises connectivity in areas within the nbn current footprint and eligible nbn new development zones.



Parklands are a perfect use case for Smart Places



Featured project

South Burnett digital connectivity project

Yurika in partnership with the South Burnett Regional Council are building a high-speed, high availability fibre optic telecommunications network in the Nanango and Kingaroy areas. The fibre optic project will provide telecommunication options that are independent of other telecommunications networks in the region, offering redundancy and diversity for education, health, and other businesses.

The fibre builds proposed as part of this project will improve connectivity while driving greater telecommunication services competition in the region.

Creating a fibre link that is independent of the current available telecommunications service will allow for local businesses to choose higher speed connectivity at more competitive prices.

High-speed connectivity in South Burnett will have economic and social benefits for the local community and assist with attracting industries to the region that are reliant on high-speed connectivity.



South Burnett region countryside



Featured project

Preparing for disaster response with colocation

Queensland is no stranger to cyclones and extreme weather, and Yurika is helping prepare the region for disaster response with a safe, and secure data storage solution.

Data centre colocation is an option for businesses of all sizes to host their primary or backup data. Typically, high availability data centres are in major capital cities, but Yurika offer a local solution based in Townsville through their partnership with iseek and the North Queensland regional data centre.

Yurika's General Manager Telecommunications and Digital, Tony Riley, says this is proving valuable for local government and business customers who want a back-up in the event of a natural disaster.

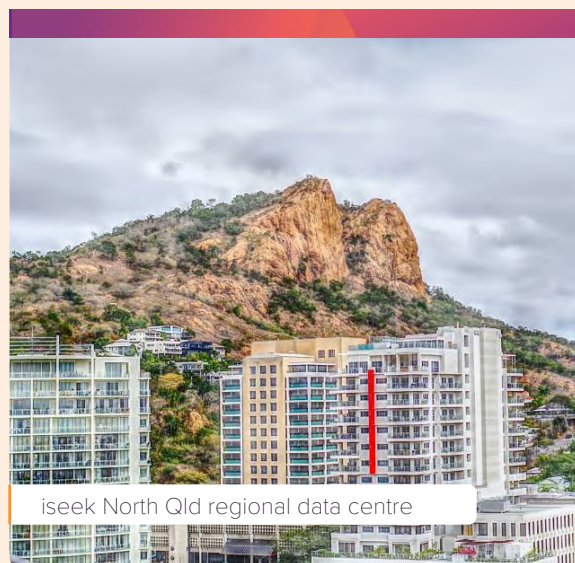
“During a cyclone or extreme weather event it’s possible for the fibre optic network between North Queensland and Brisbane to be damaged and for local businesses here to lose access to their data.

“Having local redundancy in our data centre makes good business sense and gives our customers peace of mind in an emergency,”

General Manager Telecommunications and Digital,
Yurika — Tony Riley

The North Queensland regional data centre is a partnership between iseek (who operate and maintain the data centre), Townsville City Council, and James Cook University. Yurika installed diverse fibre optic cables into the facility from our expanding regional network to provide customers with a resilient fibre solution. The high-speed fibre optic cable connection enhances the capabilities of internet service providers and businesses in the North Queensland region.

Companies who aren't set up to manage and monitor IT equipment can opt to partner with a reliable brand, like Yurika, who provides this valuable service at affordable rates.



iseek North Qld regional data centre



yurika

Part of Energy Queensland

safety
DEFENCE

yurika

Jared

yurika

Lachlan

yurika

GEN
GCM6450

Service Operations Centre

Your plan for fast fault rectification

We provide a dedicated point of contact during a fault or failure, monitoring your networks and systems 24/7.

After closely assessing your infrastructure and assets, we tailor a solution on a site-by-site basis. Monitoring of networks and infrastructure down to the individual device level, we proactively manage planned maintenance and rectification.

We have tiered plans to suit every size business and scenario — eliminating recurring incidents, proactively preventing issues, and identifying service degradation and outages as they occur, keeping you fully updated along the way.

As part of the Service Operation Centre plan, you gain access to a secure customer portal to:

- report a fault
- check service status
- quotations for services
- order additional services
- modify existing services
- submit enquiries.

Our tiered plans include



24/7 alarm monitoring network monitoring; custom alarm monitoring plan; level 1 triage of alarms; incident logging and tracking.



24/7 service assurance level 1 support for service faults; level 1 triage and troubleshooting; engage level 2 support as required; fault resolution site visit.



nBn service provisioning service feasibility checks; quotations; order management; coordination of nBn site survey installation.



Yurika Data Centre, Brisbane



Scan to watch our **Service Centre** video



Featured project

The right connections power business success

Time is money and every second counts. That's why Yurika's Service Operations Centre prides itself on 24/7 uptime and performance.

From inside the hustle and bustle of Yurika's Service Operations Centre, our Brisbane-based technicians are on call, remotely managing, triaging and responding to faults and queries from across the country.

From councils to enterprises, remote mine sites and massive renewable energy sites, our Service Operations Centre monitors and manages telecommunication and electrical networks and systems across a broad range of industries.

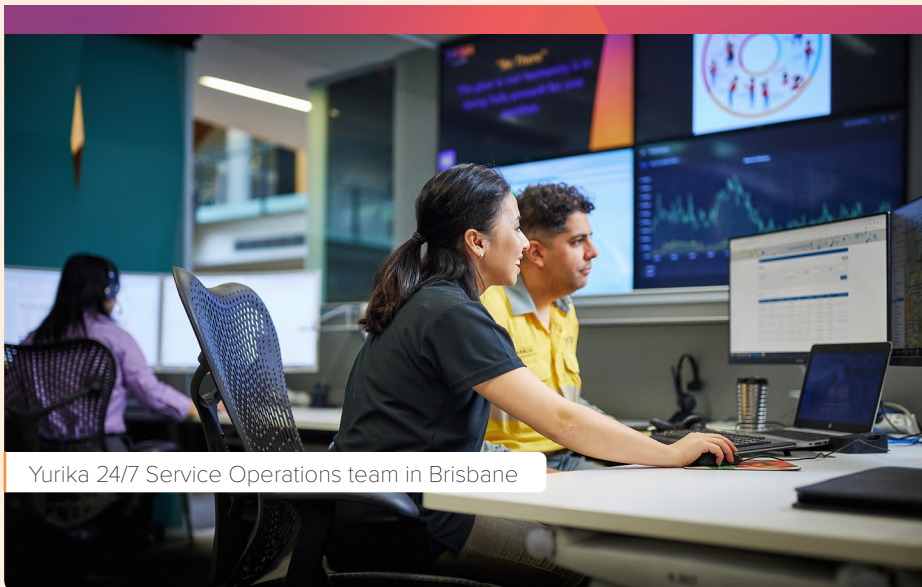
So, what's involved and what exactly does Yurika's Service Operations Centre offer?

Through careful analysis of data patterns and traffic – we monitor, manage, measure, maintain, and optimise your network.

“Each business is unique, and we understand that.

“That's why we provide customised solutions that cater to the very specific needs and challenges of the diverse and dynamic industries we service”.

General Manager Telecommunications and Digital,
Yurika — Tony Riley








Yurika 24/7 Service Operations team in Brisbane

Private networks

Communication pathways offering securing connections.

We offer a variety of solutions for sensitive or critical business data, providing secure connections that prioritise the flow of your data. Our expert team can suggest the best type of connectivity for your site and application, and the flexibility to scale, if required.

Why consider a private network?

-  You're conducting business outside of the commercial mobile coverage.
-  You experience interrupted service due to location or environment.
-  You have a requirement for high availability and high redundancy.
-  You have high security or privacy needs.
-  You intend to deploy massive IoT capability in a cost-effective way.

Connectivity types for private networks

FIBRE TECHNOLOGY

WAVELENGTH

ETHERNET | ELINE

IP VPN

CLOUD CONNECT



Featured project

Keeping FIFO workers connected to home

Fly-in, fly-out (FIFO) work can be tough, not least for the sense of isolation many experience working away from their friends and family for long stretches of time.

Approximately 60,000 Australians work under FIFO arrangements, and the ability to communicate regularly, privately, and effectively is an important factor in addressing the challenges of isolation.

Most of us take for granted our easy access to quality, reliable internet services, but for many FIFO workers, it is a lifeline to home not always available. Take away our ability to FaceTime our children, message our mates, stay in the loop with our social networks, or keep up to date with the latest TV series and see how that impacts our mood and mental health.

One of the most important things you can offer a FIFO worker is the ability to stay connected to friends, family, and everyday life at home. A fast, reliable internet service is an essential part of any remote work camp, and it's what Yurika provides to many worksites across Queensland.



Private network tower at FIFO camp

Contact us

Interested in learning more about how Yurika can help your business? Our highly experienced Telecommunications team can provide custom advice and solutions to get you connected. Please reach out to any of our Account Managers below. Let's talk!



Tony Riley
General Manager
Telecoms and Digital
Yurika
0417 950 856
tony.riley@yurika.com.au



Rowan Want
Senior Account Manager
Yurika
0408 576 504
rowan.want@yurika.com.au



Jason Kelsey
Senior Account Manager
Yurika
0448 072 030
jason.kelsey@yurika.com.au



Tracey Goss
Senior Account Manager
Yurika
0455 128 818
tracey.goss@yurika.com.au

Yurika Pty Ltd ABN 19 100 214 131

Ergon Energy Telecommunications
Pty Ltd ABN 34 106 459 465, trading as Yurika Telecoms,
is part of the Yurika Group of companies and licenses the Yurika trade mark.
Copyright © 2020 Ergon Energy Telecommunications Pty Ltd ABN 34 106 459 465. All rights reserved.

We are yurika

Part of Energy Queensland



Electricity
Networks



Solar



Wind



Battery
Energy Storage



Telecoms



Metering



Products



EV Charging



Microgrids

yurika.com.au/telecommunications